

# FAQ

## FREQUENTLY ASKED QUESTIONS

- **How long have you been in business?**

National Roof has provided professional metal roofing solutions and services to customers throughout the Midwest, Atlantic Seaboard and southern region of the US for over 50 years.

- **What industries do you serve?**

We service a wide variety of clients and their commercial, industrial, manufacturing, institutional, warehousing metal roof systems, and single-ply roofing systems

- **Do you use subcontractors?**

Our crews are employed and trained by National Roof exclusively with no subcontracting.



Serving Clients Across The U.S.

## GUARANTEED ROOF PROTECTION



Put Your Trust In Us. *An Industry Leader in Metal Roof Systems Since 1968.*



### **NATIONAL ROOF RESTORATION & REPAIR**

*Continuing a tradition of 50 years*

*"Let us show you how to cut  
maintenance and energy costs  
for pennies per square inch...!"*

[www.NationalRoofCoatersRestorationAndRepair.com](http://www.NationalRoofCoatersRestorationAndRepair.com)

### **National Roof Restoration & Repair**

P.O. Box 452

Hurricane, WV 25526

Phone: 800-447-6634

Fax: 304-786-8005



### **NATIONAL ROOF RESTORATION & REPAIR**

*Continuing a tradition of 50 years*

Trusted Throughout The U.S. Since 1968

### Our Philosophy

National Roof offers customers a variety of prudent options consistent with their current needs, critical requirements, budget guidelines and long term asset protection.

The National Roof philosophy ensures a customer 1st focus that provides:

- On site professional inspections that discern roof system facts from mere information in a digital report format for data driven decisions
- Coordinated communication with the customer to share current roof system conditions and long term realities
- Recommendations to keep the roof system at a high level of maintain ability with low budget impact maintenance & repairs
- Consideration for “full roof system restoration” as an alternative to capital intensive roof replacement when current conditions dictate, and
- Last resort roof retro-fitting proposals when system conditions have reached or breached their useful functional life span
- Long term warranty coverage for “peace of mind” comfort



## OVER 50 YEARS OF EXCELLENCE

*National Roof offers its customers a comprehensive list of metal roof resources that promotes our unparalleled leadership in commitment, service and value. From dealer networking and consulting services to exclusive warranty and resource programs, National Roof has literally “got you covered.”*

### Knowing Your Options

National Roof offers three unique roof restoration programs. It’s all about longevity and warranties. If your needs are short term, we have a solution for you. If you are unsure, we have technicians that can meet with you to better understand your needs. We can provide on-site inspections and make recommendations based on your level of need. All you need to do is call us.

<p><b>5YR</b> WARRANTY</p>	<p>Meeting the short term needs to eliminate leaks and keep your operation up and running.</p>
<p><b>10-20YR</b> WARRANTY</p>	<p>Longer term solutions featuring Karnak® fiber coating or synthetic coating options that involve little or no down time.</p>
<p><b>20-25YR</b> WARRANTY</p>	<p>Retrofit solutions lead by our engineers, providing one of the longest warranties in the industry.</p>

Call The Metal Roof Specialists

**1.800.447.6634**

## ROOF MAINTENANCE

## OUR PRODUCTS – EACH GUARANTEED!

### Leak Maintenance Program

- The industry’s premier value in repair and control for most leak problems on an as-needed basis
- Quick response from experienced maintenance crews trained exclusively by National Roof, using superior products. No sub contracting.\*
- FREE thorough on-site inspection and cost provided before work is initiated
- Skylight replacement, removal or refurbish
- Each repair backed by a non pro-rated, five year warranty



### Fiber Coating Program

- Quick response from experienced maintenance crews trained exclusively by National Roof, using superior fiber-based coating. No sub contracting.\*
- FREE thorough on-site inspections and costs provided before work is initiated
- Skylight replacement, removal or refurbish
- Each repair backed by a non pro-rated, 10-20 year warranty



### Cool Roof Coatings

- The industry’s premier value in repair and control for most leak problems on an as-needed basis
- Quick response from experienced maintenance crews trained exclusively by National Roof, using superior synthetic coating. No sub contracting.\*
- FREE thorough on-site inspection and costs provided before work is initiated
- Skylight replacement, removal or refurbish
- Each repair backed by a non pro-rated, 10-20 year warranty



## FULL ROOF RESTORATION

\* Certified Applicator for Karnak, Uniflex & Tremco

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# Cool Roofing Energy-Saver

# STAY COOL!

**10-20YR**  
WARRANTY

## Maximizing Energy Efficiency

Cool roof coatings are white or special reflective pigments that will reflect sunlight. Coatings can protect the roof surface from ultra-violet (UV) light and chemical damage. We also offer water protection and restoration programs as well. We offer cool roof coatings for almost every type of roof. Our cool roofing solutions/coatings are listed and verified by the Cool Roofing Rating Council (CRRC) and the U.S. EPA's Energy Star Roof Coatings Program. Choosing a cool roof system will improve the energy efficiency of a building, reduce the interior temperatures, plus extend the roof service life.

Contact National Roof for a **FREE** on-site inspection.

## Key Benefits

- Energy consumption – 20%-70% reduction (EPA)
- Improves indoor comfort for spaces that aren't air conditioned, such as warehouses, storage facilities and garages
- Extends the roof service life
- Long-term warranty solutions, 10-20 years
- FREE thorough on-site inspections and costs provided before work is initiated
- Use of ENERGY STAR rated coatings
- Servicing customers for over 50 years as an industry leader in commercial / industrial roof systems

Call The Roofing Specialists

**1.800.447.6634**



“Moisture intrusion is the major reason why low slope roofing systems fail prematurely.”

– **Andre O. Desjarlais**  
Oak Ridge National Laboratory

## Some of our clients include:

- **Pepsi**
- **UPS**
- **ABF Freight**
- **Family Dollar**
- **Georgia-Pacific**
- **Chevron**
- **Coca Cola**
- **Goodwill**

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RESTORATION & REPAIR**

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# Retrofit Solutions

# NO DOWN TIME!

**20-25YR**  
WARRANTY



## Retro-Fit Solutions

Retrofit roofing is one of the best ways to upgrade your existing roof and protect your assets. We can simply encapsulate the old roof with a new retrofit system and eliminate the need for expensive removal and disposal generated by tearing off the old roof. New metal retrofit systems can save you nearly 40% over the roof's lifetime, compared to a conventional roof installation. Retrofit roofing will not only enhance the overall appearance, it also enhances property value, lowers maintenance costs and will provide a long-term weather-tight warranty. This is all done without a costly tear-off of the old roof or any major disruption to your business. Retrofitting provides a permanent and cost efficient solution to your roofing needs, where most conventional repairs are temporary or short term.

Contact National Roof for a **FREE on-site inspection.**

“Roughly two-thirds of commercial roof activity today consists of recovering existing buildings.”

– Richard Fricklas

## Some of our clients include:

- Pepsi
- UPS
- ABF Freight
- Family Dollar
- Georgia-Pacific
- Chevron
- Coca Cola
- Goodwill

## Key Benefits

- Re-sloping for water management
- Aesthetics – a new roof can enhance the appearance and value of your building
- Can be installed without disruption to your business
- Longevity – long-term, weather-tight, 20-25 year warranties
- Lower maintenance cost than a single ply roof
- FREE thorough on-site inspections and costs provided before work is initiated
- Servicing customers for over 50 years as an industry leader in commercial / industrial roof systems

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# Lifespan & Warranties

# THREE EASY WAYS!

## Restoration

National Roof has provided restoration and reroofing solutions for Fortune 500™ companies around the globe, to local small businesses around the corner. With over 50 years experience in the industry, National Roof can provide the appropriate solution to meet your specific needs. We have solutions, products, warranties, and service to fit short, medium and long term needs. Whether you just have a few small leaks, need a total restoration, or need a total roof replacement—National Roof stands ready with maintenance crews and service representatives positioned across the country.

Contact National Roof for a **FREE** on-site inspection.



“Except for structural errors, about 90% of all building construction problems are associated with water in some way.”

– ASTM

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- ABF Freight
- Georgia-Pacific
- Coca Cola
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**5YR**  
WARRANTY

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**10-20YR**  
WARRANTY

Longer term solutions featuring Karnak® fiber coating or synthetic coating options that involve little or no down time.

**20-25YR**  
WARRANTY

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